

Quality Policy Statement of International Associates Limited

Our Commitment:

International Associates Limited takes pride in its unwavering commitment to delivering top-tier assessment, inspection, and certification services. At the heart of our offerings is our team's collective experience, expertise, and professionalism, ensuring the unmatched quality of our services.

Mission:

We aim to serve every client with fairness and impartiality, staying true to our contractual obligations and strictly adhering to the standards set by National Accreditation Bodies across our global footprint.

Strategic Initiatives:

To realize our mission, we:

- Employ a robust management system anchored by innovative information technology principles, ensuring our services align seamlessly with client expectations.
- Recognize and uphold the principles of impartiality and confidentiality in all our management and certification endeavours.
- Vigilantly manage potential conflicts of interest, guaranteeing the objectivity of our certification processes.
- Continually gauge our performance against client requirements, spearheading initiatives that elevate our service standards.

Culture of Continuous Improvement:

The ethos and rigorous requirements of the standards we advocate are deeply integrated into our global culture. These standards are more than just guidelines for us; they represent our organizational DNA. With an ongoing commitment to excellence, we leverage comprehensive internal and external evaluations complemented by invaluable client feedback. This approach ensures we consistently meet and aim to surpass the high benchmarks we set for ourselves, always aspiring to refine and advance our services to cater optimally to our clients.



Martin Coles

Operations Director of International Associates Limited

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